

*Professional Counselling*  
*RelationshipConnectOrg*

## **RELATIONSHIP CONNECT PRIVACY POLICY**

Relationship Connect owns and manages this website, and in this Internet Privacy Policy, “we,” “our,” and “us” may be used interchangeably. Using this site, you agree to the website’s Internet Privacy Policy, as detailed on this page. The Internet Privacy Policy governs how we collect and utilise personal information that you supply to us via your use of the website.

We reserve the right, at our discretion, to change or delete portions of this Internet Privacy Policy. This Internet Privacy Policy is in addition to any website terms and conditions that may apply. We make no promises about third-party websites that may link to our website.

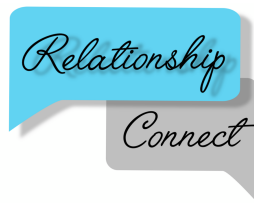
We acknowledge the importance of protecting the privacy of information collected about users of our website, mainly personal information (“personal information”). This Internet Privacy Policy governs how your personal information is handled when it is required through the website. This Internet Privacy Policy should be reviewed regularly to remain informed of any changes. We value your feedback and thoughts.

### **PERSONAL INFORMATION:**

We collect personal information only from those who freely and actively offer it. For example, we require your information to offer you new services or reply to or express requests or enquiries. Our goal is to ensure that your personal information is not treated in a way that violates Australian privacy rules.

### **USES OF INFORMATION:**

Unless we specify otherwise in this Internet Privacy Policy or at the time of collection, we utilise personal information that visitors contribute to our site strictly for the purpose for which it is provided, or for secondary purposes related to the primary purpose. Copies of



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communication submitted through the website, which may contain personal information, are maintained solely for record keeping and disaster recovery.

### **COLLECTING INFORMATION ON REGISTERED MEMBERS:**

As part of the registration procedure, we collect your personal information so that you may fully utilise our services. To accomplish this, you may need to provide us with the additional information listed below.

### **REGISTRATION:**

Registration is entirely optional. Registration may ask you to provide your name, email address, street address, phone number, and permission to receive updates and promotional materials, among other things. You can also examine and update this information by calling us or sending an email with a link to access the information online.

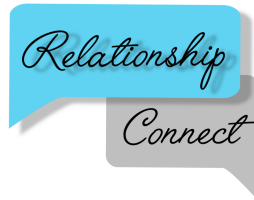
### **DISCLOSURE:**

Aside from where you have consented or when disclosure is appropriate, personal information may be disclosed in exceptional circumstances where we believe it is necessary to identify, contact, or bring legal action against someone who may be causing injury to or interference with our rights or property, other users, or anyone else who such activities may harm. In addition, we may reveal personal information if we believe that the law requires it.

We may work with third-party vendors to provide you with products or services that match your needs. We may disclose your personal information to third parties to execute your product or service request.

### **SECURITY:**

We endeavour to protect the security, integrity, and privacy of personal information submitted to our websites, and we continually evaluate and update security protocols in



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response to new technologies. Unfortunately, no internet data transmission is guaranteed to be entirely secure.

However, we shall make reasonable effort to safeguard the personal information you supply to us through online goods and services. After receiving your communication, we will make every effort to ensure its security on our systems.

Furthermore, our employees and contractors who offer services related to our information systems must protect the confidentiality of any personal information that we retain. However, we cannot be held accountable for incidents that result from illegal access to your personal information.

#### **COLLECTING INFORMATION FOR USERS:**

We use cookies to improve your surfing experience. These cookies assist us to improve your security by keeping your session ID and tracking access by a single user. This aggregate, non-personal information is gathered and provided to us so that we may assess the site's usage.

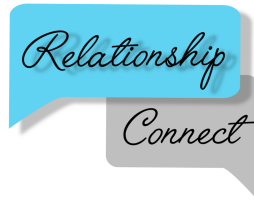
#### **ACCESS TO INFORMATION:**

We shall use all reasonable efforts to secure and maintain the accuracy and currency of any personal information we have about you. If you discover that the information, we have on you is incorrect, please notify us so that we can amend it.

Furthermore, our employees and contractors who offer services related to our information systems are expected to safeguard the confidentiality of any personally identifiable information that we have.

#### **LINKS TO OTHER SITES:**

We provide links to websites other than our own, as well as websites controlled by third parties. These external websites are not under our control, and we cannot be held



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responsible for the activities of their administrators. Before sharing your personal information on any website, read the terms and conditions and privacy policy.

### **PROBLEMS AND QUESTIONS:**

If we become aware of any ongoing difficulties or concerns with our websites, we will take them seriously and work to remedy them as soon as possible. Don't hesitate to get in touch with us if you have any more questions regarding our Privacy Policy Statement or an issue or concern with this information.

To discover more about privacy issues in Australia and how to protect your privacy, visit the Australian Federal Commissioner's website at <http://www.privacy.gov.au>